

# IMPACT SUMMARY

## Support Member Priorities & Primary Care System



40

**Maternity Care Refresh CME** hosted with over **40 attendees**, designed to support primary care providers in delivering first, second, and third trimester prenatal care.



1900



During Q4, **1,900 patients from HCR waitlist were attached to primary care providers** and 71% of providers have now completed their PAS profiles.

5



**Five (5) additional PCN clinical team members were hired**, now over 38 FTE—we also opened referrals for the PCN Dietitian, and Chronic Disease Management.

The **Child and Youth Eating Disorder Management project** closed in March 2026. Evaluation data demonstrates the project's impact in:

- increasing FP/NP and community pediatrician ability to provide care;
- increasing appropriateness and efficiency of referrals; and increased awareness;
- ability to support amongst parents and the general public.



The **Oncology Initiative** closed in March 2026 and was successful in improving: relationships and coordination across providers; patient care and health outcomes; provider awareness of community supports and resources; provider overall satisfaction; and public awareness of community supports and resources.

# Expanding & Sustaining Community of Primary Care Providers

Hosted 'Ask Me Anything' event for Residents and FPs followed by **Blazers game**



New PRA candidate matched to Chase, starting fall 2026



# 35

**Maternity collaborative proposal**, informed by **35 meetings** and conversations with providers, has been prepared for IHA, MoH, STEPS approval.



**MOA Network**—highlighting long-term service of **Marisa Lentz** for 50 years of service, **Lee Frocklage** for 49 years, **Denyse Bodor** for 45 years, and **Linda Brown** for 44 years.

Welcomed a total of **seven (7) new members** in Q4 including:

- 2 General Members: **Dr. Akinboro & Dr. Wong**
- 3 Associate Resident members: **Drs. Egolf, Laniece, Silverberg**
- 2 Associate NP **Sarah Boughton** and **Eileen Cleveland**



The Division hosted alumni, physician members, and community partners to **celebrate 10 years of the Kamloops UBC Family Practice Residency Program**. The event was successful and well attended by approximately **60 individuals**. Hosted multiple potential FPs in Kamloops and have confirmed three will begin practicing this summer.

# 60

## Enhance Organizational Capacity

The Board completed their **annual self-assessment** and identified what is working well in terms of governance and areas that could be strengthened including alignment with Strategic Plan, evaluation, and opportunity for robust succession planning.



Board approved an **Acceptable use of AI policy** for Division staff. The team subsequently initiated an internal pilot of **AI task automation** and workflow enhancements using **MS Copilot**.



The **Division Strategic Plan Evaluation Framework** was completed and data collection is underway. The evaluation will be completed in the late summer in preparation for the development of our new strategic plan for 2027–2029 in the fall.

# 27-29

We said **good bye to Lindsay Kaluza, Operations Lead**, in February 2026. She brought a steadiness to the team, an incredible work ethic, and a love for Die Hard movies, which made her a joy to work with. She will be missed and we wish her the very best. We have successfully recruited an Operations Manager who will begin working with us June 1st.



The Board approved a **draft budget** for 2026/27 FY in January 2026 with a final budget set for approval June 1st.

